

**PUEBLO HEALTH CARE, INC.**  
**CIGNA Healthcare**  
**1-800-245-2471**

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<b>Contract Last Modified Date:</b>	July 1, 2007
<b>Plan Address:</b>	3900 E. Mexico Avenue , #1100 Denver, CO 80210
<b>Provider Relations:</b>	1-303-782-1512 Tawana Thomas <a href="mailto:tawana.thomas@cigna.com">tawana.thomas@cigna.com</a>
<b>Plan Products:</b>	HMO, PPO and Indemnity
<b>Copayment:</b>	Refer to Subscriber's Identification Card
<b>Referral/Precertification:</b>	Refer to Subscriber's Identification Card
<b>Benefit Questions:</b>	Refer to Subscriber's Identification Card
<b>Timely Filing:</b>	One Hundred Eighty (180) days from date of service
<b>Timely Payment:</b>	Thirty (30) days from receipt of clean claim by payor
<b>Termination:</b>	Sixty (60) days written notice
<b>Claims Inquiries:</b>	Refer to Subscriber's Identification Card
<b>Customer Service:</b>	1-800-882-4462
<b>Fax:</b>	1-303-782-1515
<b>Web Address:</b>	www.cigna.com or www.cignaforhcp.com
<b>Billing:</b>	Refer to Subscriber's Identification Card
<b>Lab:</b>	Quest Diagnostic
<b>Physical Therapy:</b>	Refer to Ancillary and Facility Directory
<b>Home Health:</b>	CareCentrix continues to be CIGNA's Healthcare national participating providers of: Home Health Care, Home infusion products, and other specialty services (e.g. insulin pumps and related supplies) Phone: 1-860-226-9457
<b>Contracted Facilities:</b>	Refer to Ancillary and Facility Directory
<b>X-ray Facilities:</b>	Refer to Ancillary and Facility Directory
<b>Reimbursement:</b>	<b>Refer to the Phsician/Group Specific Matrix</b>