

Pueblo Health Care, Inc. Newsflash

Editor Ann Bellah

Health Plan Updates

ParkCare Plus

The ParkCare Plus out-of-network referral forms have been updated. The shading of the box on the bottom portion of the form has been deleted. New forms can be obtained by contacting Regional Care Inc. (RCI) at 1-800-795-7772.

REMINDER: Lab Corp is the only allowed laboratory for ParkCare Plus members.



Kaiser Permanente

The Pueblo Health Care contract with Kaiser covers the Kaiser HMO product. Kaiser's PPO product utilizes the Private Healthcare Systems (PHCS) network. Be sure to be aware of this and make note of the subscriber's identification card to confirm payment is being paid according to the appropriate contract.

REMINDER: Lab Corp is the only allowed laboratory for Kaiser members.

First Health

For clarification purposes, Pueblo Health Care currently does not hold a group contract with First Health. Due to the inability to agree with some of the contract language, Pueblo Health Care is not going to be pursuing a group agreement at this time.

MultiPlan / PHCS Acquisition

In October, 2006, MultiPlan acquired Private Healthcare Systems (PHCS). As of today, no changes have been made to the Pueblo Health Care / MultiPlan group agreement. At this time, they will continue to operate as two separate agreements.

Mission: The mission of Pueblo Health Care, Inc. is to provide our physician partners the highest level of service and support in terms of physician contracting, appropriate educational in-services and administrative support for the Pueblo Market Area. Understanding that maintaining physician contracts is an on-going process, all efforts under the model in which we conduct operations will be focused on communication with our physician partners.

Vision: Our vision is to exceed the expectations of our physician partners in the areas of communication and education, as it relates to Physician Relations, Employer Relations and Payor Relations.



*"Working with Physicians,
for Physicians!"*

National Provider Identifier (NPI)

Per the request of our members, reports containing physician NPI and physician group NPI information were created and mailed out to each office in the beginning of May, provided we received the NPI consent form. All of Pueblo Health Care's affiliated health plans were also notified of this information. If you would like an electronic version of this report, please e-mail your request to ann_bellah@parkviewmc.com.

Educational In-Services

In April, PHC offered an in-service on Employment Law, presented by Jim Miles. Elliott Ring, Director of Organizational Effectiveness at Parkview Medical Center, held an in-service called "Patient Satisfaction in Your Physician Practice" on Customer Service. We are looking forward to offering some RBRVS vs. McGraw-Hill sessions in July, as well as a Parkview Facility forum planned for Tuesday, August 14th. Be sure to mark your calendars so you don't miss out on valuable information!



Great-West One-on-Ones Available

Great-West continues to offer the opportunity to meet with physician offices one-on-one here in Pueblo as needed. If you would like to schedule time to talk with a representative from Great-West, contact Ann to assist with arrangements for a meeting.

Membership Update

Pueblo Health Care membership total is currently at 230. We are excited to announce two recent additions to our network. Dr. Edward Lopez, general surgeon, recently opened practice here in Pueblo and Dr. Bradley Smith, family medicine physician, who also recently opened up his own office. Please welcome these two new physicians to the community and to the Pueblo Health Care Network.

PHC Website

We continue to look for ways to improve our website and welcome your comments or suggestions. As soon as an in-service is scheduled we will add it to the web calendar. Be sure to check the PHC calendar periodically to see what has been added so you can plan accordingly and anticipate the invites you should be receiving.

REMINDER!!

If your office is planning on any demographic changes, please provide PHC with this new information. For your convenience, we have placed a demographic change form on our website. We will notify all PHC health plan partners of these changes on your behalf. This will help ensure that all EOB and payments will be delivered to the proper address. We will request an updated W9 and CMS 1500 (HCFA) reflecting these changes, as some plans require us to submit these forms with the change request.

PHC Mailings

We like to personalize the mailings sent out by Pueblo Health Care so the information is delivered to the appropriate individual. If you notice we have the wrong name in our database or a spelling error, please let us know. We try to keep our database accurate and up-to-date at all times.



Parkview's Fitness Center

Reminder...Membership to Parkview's Fitness Center is available to Parkview physicians and their family members, as well as office staff. If you are interested in learning more about Parkview's Fitness Center, available equipment or fees, please contact Denise at 584-4573. If you would like to join, please contact Shelley at 584-4538.

2007 Pueblo Health Care Notebooks Delivered

Every office has received a copy of the updated inserts for your Pueblo Health Care Notebook. This information is a valuable resource for the health plans you are contracted with through Pueblo Health Care. Please contact us if you have any questions regarding this information or if you have any suggestions for future inserts.

Medicare Allowables

Noridian has the 2007 Medicare allowables available in Acrobat Reader or CSV format. These can be found at <https://www.noridianmedicare.com/p-meddb/news/fees/2007/2007feeschedule.html>.

PHC Current Board and Sub-Committee Members

2007 Physician Board Members:

Bruce Johnson, MD (Centennial Surgical Assoc.) Steven Milligan, MD (Comprehensive Fam. Care Ctr)
James Simony, MD (Children's Clinic of Pueblo) Ernest Steinle, MD (Sangre De Cristo Surg. Assoc.)
Sara Tonsing, MD (Pueblo Associates in OB/GYN)

2007 Sub-Committee Members:

Anne Greco (Pueblo Associates in OB/GYN) Debbie Carleo (Pueblo Neurology)
Laurie Berry (Pueblo Orthopedic Assoc.) Ann Hulett (Rocky Mountain Eye Center)
Judi Spurgeon (Southern Colorado Clinic) Carol Runco (Heritage Medical Group)

Your Pueblo Health Care Staff:

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