

PUEBLO HEALTH CARE, INC.
Coventry / First Health
(Auto, Commercial, Work Comp)

Contract Last Modified Date:	March 1, 2008
Plan Address:	Refer to ID Card
Provider Relations:	800.937.6824
Plan Products:	Auto, Commercial, Workers' Compensation
Copayment:	Refer to ID Card
Referral/Precertification:	Refer to ID Card
Benefit Questions:	Refer to ID Card
Timely Filing:	90 Days from Date of Service
Timely Payment:	30 Days from Receipt of Electronic Claim 45 Days from Receipt of Paper Claim
Termination:	60 Days Written Notice
Claims Inquiries:	800.937.6824
Customer Service:	800.937.6824
Web Address:	www.coventrynational.com or www.firsthealth.com
Billing:	Refer to ID Card
Lab:	Refer to ID Card or website for in-network provider
Physical Therapy:	Refer to website for in-network provider
Home Health:	Refer to website for in-network provider
Contracted Facilities:	Refer to website for in-network provider
X-Ray Facilities:	Refer to website for in-network provider
Reimbursement:	Refer to Group Specific Matrix