

PUEBLO HEALTH CARE, INC.
CIGNA Healthcare
1-800-245-2471

Contract Last Modified Date:	December 1, 2010
Plan Address:	3900 E. Mexico Avenue , #1100 Denver, CO 80210
Provider Relations:	1-303-305-0727 Glee Anderson Glee.Anderson@CIGNA.com
Plan Products:	HMO, PPO and Indemnity
Copayment:	Refer to Subscriber's Identification Card
Referral/Precertification:	Refer to Subscriber's Identification Card
Benefit Questions:	Refer to Subscriber's Identification Card
Timely Filing:	One Hundred Eighty (180) days from date of service
Timely Payment:	Thirty (30) days from receipt of clean claim by payor
Termination:	Sixty (60) days written notice
Claims Inquiries:	Refer to Subscriber's Identification Card
Customer Service:	1-800-882-4462
Fax:	1-303-782-1515
Web Address:	www.cigna.com or www.cignaforhcp.com
Billing:	Refer to Subscriber's Identification Card
Lab:	Quest Diagnostic; LabCorp
Physical Therapy:	Refer to Ancillary and Facility Directory
Home Health:	CareCentrix continues to be CIGNA's Healthcare national participating providers of: Home Health Care, Home infusion products, and other specialty services (e.g. insulin pumps and related supplies) Phone: 1-860-226-9457
Contracted Facilities:	Refer to Ancillary and Facility Directory
X-ray Facilities:	Refer to Ancillary and Facility Directory
High Tech Radiology	NIA
Reimbursement:	Refer to the Phsician/Group Specific Matrix
Behavioral Benefits:	CIGNA Behavioral Health (#800 866-6534)

