

# PUEBLO HEALTH CARE, INC.

Kaiser Permanente

1-888-681-7878

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<b>Contract Last Modified Date:</b>	September 1, 2010
<b>Plan Address:</b>	1975 Research Parkway, Suite 250 Colorado Springs, CO 80920
<b>Billing Address:</b>	Kaiser Permanente - Colorado Springs P.O. Box 372910 Denver, CO 80237-6910
<b>Plan Products:</b>	HMO
<b>Copayments:</b>	Varies by Group
<b>Timely Filing:</b>	90 Days
<b>Timely Payment:</b>	30 Days Electronic, 45 Days Hard Copy
<b>Termination:</b>	90 Days Notification
<b>Provider Relations:</b>	719-867-2131
<b>Customer Service:</b>	1-888-681-7878
<b>Referral/Precertification:</b>	Yes By fax using Kaiser's "Routine Referral Worksheet" 1-866-529-0934 By phone for <b>URGENT</b> requests 1-888-681-7878
<b>Claims Inquires:</b>	Customer Service
<b>Fax:</b>	1-719-867-2120
<b>Web Site Address:</b>	<a href="http://www.kp.org">www.kp.org</a>
<b>Lab:</b>	LabCorp
<b>Physical Therapy:</b>	Parkview Medical Center
<b>Home Health:</b>	Visitng Nurses Association Complete Home Health, St. Mary Corwin Home Health Parkview Home Care
<b>Contracted Facilites:</b>	Parkview Medical Center or St. Mary Corwin
<b>X-Ray Facilities:</b>	Parkview Medical Center or St. Mary Corwin
<b>Behavioral Benefits:</b>	Value Options 1-877-695-9449