

# Pueblo Health Care, Inc. NewsFlash

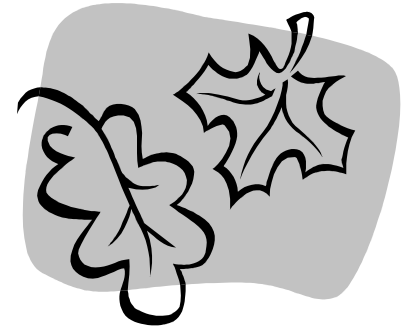
## Health Plan Updates

Editor Ann Bellah

### ParkCare Plus

An updated performance drug list was sent out to each office earlier this month. Please use this as a reference when prescribing medication to ParkCare Plus members.

**REMINDER:** LabCorp is the ONLY allowed laboratory for ParkCare Plus members. Please make note of this as it continues to be a problem.



### Humana

The Humana fee schedule will be updated in November. Plan on seeing a contract summary and participation form some time in October. Your prompt assistance in returning these forms to us would be greatly appreciated and is imperative to your continuation as a participating provider with Humana.

### Arkansas Valley Regional Medical Center

An updated contract summary and participation form were sent out to each physician in July. In order to continue participation with Arkansas Valley Regional Medical Center, we must have these forms on file. We are still missing 42 physician participation forms. Contact Ann to confirm we have received yours if you are unsure.

### First Health

Pueblo Health Care has continued discussions with First Health and will keep membership informed.

### Cigna

We are still missing Cigna Participation and Cigna Exhibit D-Election to Participate Forms from 40 physicians. These forms were sent out in July. These are very important and crucial in continuing as a participating provider with Cigna. If you are unsure if we have these on file for each of the physicians in your office, please contact Ann at 584-4371.

**Mission:** The mission of Pueblo Health Care, Inc. is to provide our physician partners the highest level of service and support in terms of physician contracting, appropriate educational in-services and administrative support for the Pueblo Market Area. Understanding that maintaining physician contracts is an on-going process, all efforts under the model in which we conduct operations will be focused on communication with our physician partners. If you read this, be the first to call Ann at 584-4371 or email [ann\\_bellah@parkviewmc.com](mailto:ann_bellah@parkviewmc.com) to win a prize.

**Vision:** Our vision is to exceed the expectations of our physician partners in the areas of communication and education, as it relates to Physician Relations, Employer Relations and Payor Relations.



*"Working with Physicians,  
for Physicians!"*

## Educational In-Services

Over the past couple of months, Pueblo Health Care has offered a variety of educational in-services. We held a series of RBRVS vs. RVU sessions, as well as a Humana In-Service in July. August was a busy in-service month as well, with Rocky Mountain Health Plan presenting an update, Emergency Preparedness with the Pueblo City-County Health Department presented on how to prepare your family and office for a pandemic and finally Parkview's Facility Forum. The forum consisted of a variety of Department Directors presenting new processes and updated information on their areas.



Humana In-Service



Mark Your Calendars...Upcoming In-Services:

- September 27th = Going Paperless (EMR)
- October 10th and 11th = Cost Accounting
- November 8th = OSHA In-Service
- December = PHC Annual Presentations

*Reminder:*

*It is important if you sign up to attend one of our in-services that you show up. If you can not attend, please contact us ahead of time.*

Also, the video from the Customer Service In-Service which was held in May is available for check-out through Pueblo Health Care. Please contact us if you are interested in showing this video to your staff. As always, if you have any suggestions for in-service topics, please let us know. We are always looking for new and interesting educational in-services to offer to our members.

## Membership Update

Pueblo Health Care membership total is currently at 236. We are excited to announce nine recent additions to our network:

Leonardo Alfaro, MD—Sangre De Cristo Surgical Assoc.  
Anita Desphande, MD—Rocky Mountain Cancer Center  
Kajsa Harris, MD—Southern Colorado Clinic  
Benjamin Marble, DPM—Charles E. Schneider, DPM, PC  
Christopher Mills, MD—Anes & Pain Mgmt of Pueblo

Jamie Pollock, MD—Star Physicians, LLC  
Steven Simmerville, MD—Southern Colorado Clinic  
Peter Wagner, MD—High Plains Oncology, PLLC  
Stephen Wassinger, MD—Pueblo Assoc in OB/GYN

Please welcome these new physicians to the community and to the Pueblo Health Care Network!

### **REMINDER!!**

If your office is planning on having any demographic changes, please provide PHC with this new information. For your convenience, we have placed a demographic change form on our website. We will notify all PHC health plan partners of these changes on your behalf. This will help ensure that remittances and correspondence are delivered to the proper address. We will request an updated W9 and CMS 1500 (HCFA) reflecting these changes, as some plans require us to submit these forms with the change request. Also, if you are planning on having a physician join your practice, please notify us as soon as possible so we can send out a packet of information regarding Pueblo Health Care.

## Preservation of Data Information

Earlier this month PHC sent out a resource for your office on the preservation of data. We partnered with Denver Attorney Jim Miles to compile this information. If you have any questions on this information or would like an additional copy, please contact us.



## PHC Sub-Committee Election

We encountered a tie in our most recent sub-committee election. We wanted to allow both office managers the opportunity to participate on the sub-committee so therefore decided to temporarily expand the number of members from six to seven. Please welcome Juanita Quintana-Frazier, from Pueblo Women's Center and Tina Cordova, from Pueblo Cardiology Associates, as our newest sub-committee members.

## Contracting Folders Available

PHC 'inherited' over 200 contract folders. These folders are brown, legal sized and have clasps on the top for holding contracts. If your office has a need and is interested in these, let us know and we'd be happy to show them to you. The folders will be available on a first-come, first-serve basis.

## Medicare Allowables

Noridian has the 2007 Medicare allowables available in Acrobat Reader or CSV format. These can be found as a link from the Pueblo Health Care website at [www.pueblohealthcare.com](http://www.pueblohealthcare.com), under the Resources tab.

## NPI Repository

A website has been created and is available free-of-charge to members of the medical societies of Colorado. You are able to search an online database of physician and practice NPI numbers, as well as record your own for others to view. Go to <http://npi.medconvene.com> and check it out.

## Pueblo Health Care Has Moved

Our office has moved but only one thing has changed. We are now located on the South side of the building instead of the North side. Our address, phone and fax numbers remain the same.

## NewsFlash Suggestions

We continue to look for ways to inform and educate our members on current issues and changes that might affect your patients or office. If you come across information you think might be interesting or relevant to your peers, please let us know. We appreciate any feedback or suggestions you have regarding this newsletter.

### Your Pueblo Health Care Staff:

Ryan Lown, Director ([ryan\\_lown@parkviewmc.com](mailto:ryan_lown@parkviewmc.com)) 584-4648

Ann Bellah, Provider Relations/Member Services ([ann\\_bellah@parkviewmc.com](mailto:ann_bellah@parkviewmc.com)) 584-4371

Rose Jubert, Administrative Assistant ([rose\\_jubert@parkviewmc.com](mailto:rose_jubert@parkviewmc.com)) 584-4806

FAX NUMBER: 584-4038

[www.pueblohealthcare.com](http://www.pueblohealthcare.com)